



## IMPORTANT NOTICE

**FROM:** LaVerne Thompson, Executive Director

**TO:** ILA Vice Presidents  
Local Welfare Fund Administrators

**RE:** Testing for COVID-19

**DATE:** March 16, 2020

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Please be advised that Cigna will waive **patient out-of-pocket costs** (co-pays and deductibles) for **doctor-recommended** COVID-19 (the disease caused by the new coronavirus) **diagnostic testing** and **patient out-of-pocket costs** for **testing-related visits** with **in-network providers**, whether at a doctor's office, at an urgent-care clinic, at an emergency room, or via telehealth through **May 31, 2020**. For purposes of MILA, this applies to any individual who is covered under the Premier, Basic, or Core plan.

For individuals covered by the Medicare Wrap-Around plan, Medicare should cover any out-of-pocket costs for lab tests for COVID-19 and all medically necessary hospitalizations resulting from a COVID-19 diagnosis.

Individuals who need help locating an in-network provider should call the number on the back of their Cigna ID card.

To request a consultation with the Cigna Telehealth Connection, which offers board-certified doctors who are available 24/7/365, please contact either of the following telehealth providers:

Amwell  
855-667-9722  
AmwellforCigna.com

MDLIVE  
888-726-3171  
MDLIVEforCigna.com

Individuals who may be feeling overwhelmed by COVID-19 may also contact the Member Assistance Program, which is available 24/7, by calling 800-794-7882.

For other important information concerning COVID-19, please consult Cigna's COVID-19 FAQ, which is enclosed and is being posted on MILA's website.

cc: MILA Board of Trustees  
William Spelman, Esq.  
John Sheridan, Esq.  
James Campbell, Esq.